**Nathan John Giose**

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**Professional Profile**

I am a dedicated worker and effective leader who excel at using proven methods to efficiently manage any task or operation. With a stable record of using innovative systems to reduce operating cost and maximise resources. My experience gained in the Server Infrastructure allows me to plan, lead, organise, control, and interact in an efficient manner. I am a self-motivated worker with the ability to work well in a team, support management and business values. I am eager to learn new functions in all departments and accept constructive criticism. My aim is ultimately to satisfy the needs of customers, co-workers, and management to ensure the organisations long term profitability.

**Core skills**

* Server Infrastructure Application Infrastructure
* Network Infrastructure Active Directory
* Server Administration Server Enterprises Administration
* Hyper V Project Management
* VMware CyberArk
* Microsoft Server 2008/2012/2016 Microsoft Software and Hardware
* Docker CCNA/ CCNP (Pursuing Certification)
* Linux Debian CLI (Beginner) Troubleshooting
* Networking Cisco Systems Products
* Switches Network Administration
* Network Security Routing
* Open Shortest Path First (OSPF) Virtual Private Network (VPN)
* Routers

**Personal information**

ID: 9902055120081

DRIVERS LICENCE: Learners Licence- Code B

MARITAL STATUS: Single

DEPENDANTS: None

QUALIFICATION: Systems Support Level 5 (PC engineering)

**Career Summary**

**Server Infrastructure Trainee, 04/11/2019– 24/02/2020**

**WOOLWORTHS HEAD OFFICE, CPT**

* Troubleshoot Hardware and Software problems Attend War Rooms
* End User computing Active Directory Users and Computers
* End User Support Store, manage and retrieve data
* Communicate with SQL team Ensure user security

**National Certificate: IT: System Support (PC engineering) Level 5**

**Damelin Cape Town Campus, CPT**

* Configuring Windows Server- Active Directory Configuring Windows Server- Network Infrastructure
* End User computing Windows Server Administration
* Configuring Windows Server Applications Infrastructure Windows Server Enterprise Administration
* Store, manage and retrieve data Project Management
* Deploying Windows (7, 8.1, 10, Server) Remote Access
* DHCP configuration DNS support
* Troubleshooting (OSI, TCP/IP) Powershell Scripting

**Seasonal Sales Consultant, 06/12/2017- 24/01/2018 and 01/10/2018- 03/02/2019**

**Woolworths Country Road, Tygervalley Centre**

* Assist Customers
* Replenish Stock
* Till operator
* Sales assistant
* Check Stock

**Outbound Call Centre Agent, 27/01/2018– 04/03/2018**

**Sell Direct Marketing, Claremont**

* Cold Calling
* Selling Cellphone contracts
* Persuading Customers
* Search for LTE coverage

REFERENCES

Woolworths Head Office

Team Manager: Adiel

Cell: 083 976 7863

Damelin

Lecturer: Stephen Petersen

Cell: 072 538 8207

Woolworths Country Road

Store Manager: Karl Adams

Cell: 082 803 8355

Sell Direct Marketing

Team Leader: Saarah

Cell: 081 316 4128